

Electronic Patent Application Fee Transmittal

Application Number:	09690566			
Filing Date:	17-Oct-2000			
Title of Invention:	SYSTEM AND METHOD FOR DETERMINING AND REDUCING CUSTOMER SERVICE IMPACT			
First Named Inventor/Applicant Name:	Michael P. Lilly			
Filer:	Shawn Li/rachel mcguinness			
Attorney Docket Number:	119645-00103.118			
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Utility under 35 USC 111(a) Filing Fees				
Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Basic Filing:				
Pages:				
Claims:				
Miscellaneous-Filing:				
Petition:				
Patent-Appeals-and-Interference:				
Post-Allowance-and-Post-Issuance:				
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Extension - 3 months with \$0 paid	1253	1	1110	1110

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Total in USD (\$)				1110